Why enrol in class-based mode?
Class-based mode is recommended for various reasons; Many students enjoy the social aspects, the ability to easily ask questions, the structure, the routine, and the opportunity to progress in their course with very few external distractions. The completion rate for students who attend classes is higher than those who enrol in an external mode of study. Class based students also tend to complete their program faster.

How is the course structured?
Classes are better described as a series of workshops, with each session introducing students to a cluster or topic in the course. Classes are held once a week during family friendly hours, so students have time to drop off and pick up kids from school. Each week you will cover a different topic. Most of the learning is completed outside of the classroom such as in the workplace or at home.

What can I expect during the class?
The class atmosphere is friendly, supportive and adult orientated. Classes are typically comprised of a combination of trainer led lectures, discussions, practical activities, individual, pair and group work as well as activities specific to the topic. Trainers ensure that each class is well structured with engaging activities that lead to the achievement of specific learning goals.

How much time do I need to study each week?
The course is designed to be completed in 26 weeks or over a longer period of time for students with additional needs or who wish to study part time. Most students study between 10 and 25 hours per week including classes, tutorials, webinars, online lectures, readings and activities.

What activities do I complete outside of class?
Most of the course in terms of volume of learning, is completed in your own time. This includes regularly accessing your online portal, watching videos, lectures and webinars, reading and completing activities in your learner guide, additional readings from experts from around the world, YouTube videos, your work placement and a range of other activities specific to a topic.

Does it cost more to attend classes?
No! We don’t charge extra if you want to attend classes. Once you have paid the course fee, there are no additional fees or charges. The more you can get out of your course and the more you learn, the better you can support students and schools when you graduate.

What is the difference between class-based mode and external mode?
Class-based students complete the exact same assessments and follow the exact same structure as external students. However, class students attend regular workshops while external students watch lectures online or attend live or pre-recorded webinars on a regular basis. All students have access to the same learning materials, can attend regular tutorials, watch online lectures and webinars, attend face to face tutorials held regularly and can contact their trainer for support at any stage.

I am an external student. Can I attend a class?
Yes - in fact we encourage it! However please speak to your trainer first to ensure that there are spaces available. Also note that we hold regular live and pre-recorded webinars as well as tutorials approximately once a week. Attend as many as you can!

Can I change from external to class based?
We want everyone to enjoy their course and to ultimately complete their course. If attending classes will help you achieve your goals, we will do our best to find a place for you. However, classes fill up very fast so speak to your trainer as soon as possible.

There is no cost to attend classes. You can also attend regular tutorials as an alternative and/or watch live webinars.